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SAFETY FROM THE TERROR THREAT

Denmark is generally perceived as a safe society. However, when Danes move in crowded , the feeling of safety declines. This is the result of a survey, carried out by Trygfonden (insurance company) and PET (Danish Security and Intelligence Service) in 2011.

In 2012 PET will launch 'Project Caution', which is an attempt to increase confidence and security for people operating in crowded places. **Your workplace is situated in a crowded place.** With an increased attention to security you can help the police prevent crime and thereby make citizens feel more secure. **You can be part of strengthening the security** and create safety for those people who move in and around your work place. It is our experience that **you can make a big difference** as long as you know how.

Welcome to 'Project Caution'.

It was a street T-shirt vendor with a keen eye who was part of preventing a terror attack on Times Square in New York City on the 1 May 2010. Duane Jackson notified the police when he saw smoke rising from a parked vehicle. The police found the bomb and had the busy square evacuated.

Terrorism is for most people is an unthinkable occurrence in their everyday lives. But we must not think that an attack could not take place in Denmark. The security and safety of Danes in crowded public places is ensured when there is collaboration between police, citizens, and local workplaces.

Project Caution is an invitation to leaders in Denmark. It will make a big difference if you know how to react in a critical situation and be able to pass safety on to employees and customers.

Who does what if?

Speak up if there is suddenly something that is different or changes.

Threats and terrorism are tasks for the police and PET, but a running dialogue between you and those who move in the same environment every day can be an efficient help in our preventive work.

You are the expert in your local environment. You go to work following the same route every day, meet the same people and round the same corners. This familiarity with your surrounding environment is very valuable to us.

If you come across something, which differs from the everyday picture and disturbs you - you should contact your local police. Tell them exactly what you have seen and why it puzzles you. It is better to call once too many than not at all.

It is the authorities' job to piece the puzzle together, but your information can be just the missing piece when trying to prevent the terror threat to Denmark.

The risk of being struck by terrorism in Denmark is still very small, but we cannot on the other hand deny that there is a serious threat against Denmark. Public transport, hotels, shopping centres and public places can be a focus for terrorists since they are accessible targets where many people congregate.

Think safety

Most of us do not wish to think about the fact that there is a serious terror threat to Denmark. Yet – we have to be prepared if the unthinkable should occur.

It does not have to be difficult or expensive to include security in and around your workplace. But – it is necessary to consider this and pay attention to security. You will get practical information and check lists at the seminar 'Project Caution'.

This is how you can make a difference for increased security:

- **Create a security culture** – discuss how you are going to handle the risks on an everyday basis when it comes to fire, theft and IT-related crimes.
- **Train your employees** – teach them to be alert to suspicious activities and to report it if they see something. Also, teach them how to handle a potential threat.
- **Remove the dust from your emergency plans** – where are they, what do they say, how many are familiar with them and do they need updating or a practice run.
- **Invest in security** – learn to handle different threats, take precautions when you hire new staff and have a look at the physical security measures in and around your company.

'I like being prepared. We experience a number of situations on a daily basis, where you have to act appropriately when something unexpected happens. It has often been proven wise to have a plan B.'

Ecco Shop Manager, Tina Steffensen, Strøget.

'You cannot avoid thinking about the fact that there could be a terror attack when you are working at Strøget. It is in your sub-conscience. I think I could use some information about what you can and cannot do.'

Triumph Shop Manager, Annette Møller, Strøget.

'It would be a lie to say that I have not considered the threat of terror especially at the time of the World Climate Summit in 2010. You could not avoid thinking – what if it happens? What should one do differently than when there is a fire alarm for example?'

Shop Manager at Bog og Idé, Søren Berling Løj, Fields

Face reality

Denmark has less experience with terror attacks than certain other European countries. However, a number of foiled attempts remind us on a regular basis that it could be Denmark one day.

Hotel Jørgensen, 2010, Copenhagen

In 2010, a Chechen-Belgian was wounded at an explosion at the Copenhagen inner city Hotel Jørgensen. The suspect was preparing the bomb (in the hotel's toilet) when it exploded. The man fled the hotel but was later found wounded in a nearby park. The suspect had hidden bomb manuals, recipes for explosives and extreme militant videos at his girlfriend's house in Belgium and was in the process of making a letter bomb, which was to be used against Jyllands-Posten. In May 2011, he was sentenced to 12 years imprisonment.

Keep your eyes open

In this case, the hotel owner got involved by chance. This case underlines the need to keep one's eyes and ears open for unusual behaviour in the local environment.

The Headly Case

2009, Copenhagen and Aarhus

In 2009, US police revealed that two men of American-Pakistani background were preparing an attack against Jyllands-Posten. The two men had gathered information about possible targets in Denmark. One of the men had visited and filmed the offices of the newspaper in Aarhus and Copenhagen and explored other possible bomb targets. They also explored the possibility of an attack against the Cultural Editor of Jyllands-Posten and the illustrator Kurt Westergaard.

Keep your eyes open

One of the suspects took a series of pictures as part of a hostile reconnaissance. If you happen to see someone taking pictures of something unusual - contact your local police.

Northwest Orient Airlines

1985, Copenhagen

On the 22 July 1985, two bombs exploded in Copenhagen. The first bomb exploded near the Danish offices of Northwest Orient Airlines near Vesterport in central Copenhagen at 10:24 am. The second bomb exploded at 10:28 am near the Jewish Synagogue in Krystalgade. The police also found a bag with a third bomb that had not exploded. One person was killed and 27 wounded. A Shia muslim terror group claimed responsibility for the attack and, in 1989, three Palestinians were given life sentences for the attack.

Keep your eyes open

An elderly lady saw a young man deposit a bag outside the El Al airline office, just before it exploded. She asked him to take the bag with him. He threw the bag into the harbour and no one was hurt.

It is important to be watchful for suspicious behaviour and inform the police.

Participate in 'Project Caution'

Just as you train your employees in the workplace to handle fire, theft and vandalism – you should also provide them with measures to prevent threats and other security risks.

'Project Caution' is a half-day seminar, which gives you the tools to handle threats against security. We open your eyes to what you need to focus on – in order to prevent criminal actions from occurring – and we teach you to make security aspects a natural part of your daily routine.

You will also be provided with answers to the following questions:

- How can you reduce the risk of harm to people and buildings?
- Who can you work with to solve the security task?
- How do you handle a dangerous situation?
- How do you get back to business-as-usual as quickly as possible?

Participate in 'Project Caution' and help us keep Denmark safe and secure.

Who does what if?

Everyone has a task when people and valuables are to be protected. But do you know your role and do you know what you have to do if a terrorist attack were to take place? 'Project Caution' is a seminar, which teaches you what to look for and how to handle a critical situation. Read more on www.pet.dk/projektomtanke

Trygfonden

Trygfonden works to create more safety in Denmark in the key areas of security, health and well-being. 'Project Caution' is part of a collaboration between PET and Trygfonden on security and terrorism in the public realm.

PET

The Danish Security and Intelligence Service is Denmark's national security and intelligence agency, whose key role is to prevent and fight threats against freedom, democracy and security in Danish society. PET's preventive work aims to strengthen the robustness of society.